CAMP SURF PARENT GUIDE

How much does it cost, and why are there price differences?

The camps range from \$225-\$300 depending on how long the kids spend at camp and the level of specialized coaching they are receiving.

Is there an age or height requirement?

We recommend the kiddos be 8 years or older but are happy to accept younger kids as long as they meet our height requirement (42") and are comfortable on the wave. Please refer to the sign-up forms to better understand what each camp entails and the ideal ages for those camps.

What should my child wear?

The surf machine is high pressured, so we recommend wearing clothing that won't fall off or be a hindrance while riding. For girls, we suggest a one-piece with a t-shirt and/or shorts to wear over. For boys, swim trunks with a tie string is the best bet. We also recommend a t-shirt for sun protection!

What do they need to bring?

We'll provide all the equipment your kids need, but suggest bringing a towel, water bottle, and swim goggles if your child doesn't like water in their eyes!

Are jewelry, hats, or sunglasses allowed on the wave?

The wave is notorious for eating up jewelry, so we recommend your kid leave all jewelry items at home! We also do not recommend riding in hats, headbands, or sunglasses because they can get damaged.

Is this an overnight camp?

Nope! Each day of camp will be either 2 or 3 hour sessions depending on which option you choose.

When do sign-ups close?

Sign ups will close a week before the camp session starts.

Do I need to stay on site during the camp?

Nope! Camp surf is drop-off and pick-up. Please drop your kids off no earlier than 15 minutes before camp is set to start. Pick up will be at the end of the session (varies depending on what time your child's camp ends).

Is there a space for me to stay and watch my child during camp?

It's much easier to coach the kids when there are no distractions during sessions, so we ask that you view from our inside lobby area if you want to stay for the session. This space has comfortable seating and windows with a great view of the wave!

How many kids and coaches are in a session?

Each session will have 15-18 kiddos split into three teams. During the camp, there will be one head coach per team and three additional staff members to assist in various activities. Our coaches and staff are lifeguard certified and trained specifically to teach on the surf machine!

Will there be food provided?

Please make sure your child has eaten a good meal before camp starts! Occasionally we will provide a snack, but not an entire meal.

Will the staff be background checked and certified?

Yes! All of our staff are background checked, Red Cross CPR/Lifeguard certified, and certified wave instructors.

Do they need to know how to swim?

The surf machine is very shallow, so being able to swim is optional. However, the water in the pool is 4ft deep, so we ask that the kiddos feel comfortable in the water to participate in pool activities.

Can they carpool or be picked up by others?

Yes! If your kid is being dropped off or picked up by any other person than their parent, you will have to inform the Aquatics Manager, Amy Whitman, at Amy@bearx.com.

How long do camp sessions last?

- Camp Surf and Ride with the Pros will each consist of three 2-hour sessions. The exact times depend on which session you sign up for.
- Camp Surf 2.0 will have three 3-hour sessions.
- Camp Rock the Wave will have two 2-hour sessions at the Cove and Stone Co. Climbing Gym.

What skill levels are needed?

Camp Surf is open to kids of all skill levels! However, we recommend that kids who attend Camp Surf 2.0 have at least some experience/comfort on the wave or previous board sport experience.

Are there discounts for multiple kids in a family?

Reference each session's sign up form! Discounts are available for multiple siblings that are signed up in the same camp.

Will there be any traveling off site?

We will not be taking your kiddos off site! Camp Rock the Wave is the only camp that requires transportation to somewhere besides The Cove. You are required to ensure your child gets to their two sessions at Stone Co. Climbing Gym.

If my child gets hurt, what happens?

Our coaches are Lifeguard Certified and will respond to any injuries immediately. We will contact you or the emergency contact (if we can't reach you) if your child experiences any injuries.

What if my kid cannot attend all of the days in the camp?

No worries! While we want the kiddos to participate for the entire camp, we understand life happens and they may not be able to make a daily session. However, there is no discount or refund available if you miss sessions.

Is Camp Surf competitive or instructional?

Every camp will be instructional with a little bit of light-hearted competition included. We've seen that the kids push themselves and try new things when there's a hint of competition involved. We make sure that in any competition the kiddos are having fun and getting better!

Are there other people in the Cove while camp is going on?

Camp Surf operates outside of normal Cove hours, so the only other people who may be in the Cove during the camp are staff members!

What happens when there is bad weather?

Even in the rain, we still ride! Like all pools, we will move to safe areas outside of the water for any lightning/extreme weather issues. We may redirect daily activities depending on the weather, but will only offer refunds or rescheduling options if more than half of the camp is canceled.

What forms of payment are accepted?

Payment is required on the sign-up form via credit or debit card. Reach out to amy@bearx.com if you need to use a different payment method.

What if my child doesn't like surfing? Can I get a refund?

If you're worried about your child, we recommend bringing them to a <u>Good Vibe Ride Session</u> prior to signing them up for camp. We're not able to offer refunds based on satisfaction.

Is transportation provided?

It's up to you to ensure your kiddo is getting to and from camp! We're not able to offer transportation assistance.

Do you offer after school programs?

Not currently! However, our Good Vibe Ride Sessions are open to all ages and available after school to book.

Should I tip the coaches?

Tips are not required, but very appreciated! The coaches are all high school/college students who have gone through specific training and are working hard to help your child improve their skills and have a fun experience. There will be an opportunity on the last day of camp to tip if you feel inclined!